

National Indian
Health Board



2nd Annual Public Health Summit
**“2010: A New Decade of Indigenous
Public Health”**

PRE-CONFERENCE TRAINING

**Quality Improvement (QI) Basics:
Methods and Tools for Tribal Public Health Systems**

Tuesday, May 18, 2010
9:00 a.m. – 4:00 p.m.

Trainers:

Marni Mason, BSN, MBA
Aleena Hernandez, MPH

Registration Fee for Training: \$100.00

***Registration is limited to the first 45 participants so
REGISTER TODAY!***

Online Registration is currently OPEN!

To register, please visit: <http://secure.pnmi.com/phs2010/>

*When registering for the pre-conference training, please register for the “mini session” titled,
“Quality Improvement Training.”*

*Please note that registering for the pre-conference session **does not** register you for the full Public
Health Summit and additional registration fees must be paid in order to attend the full Summit.*

Deadline for Online Registration is Friday, May 14, 2010

AGENDA

Quality Improvement (QI) Basics: Methods and Tools for Tribal Public Health Systems

What is Quality Improvement?

Quality Improvement is an integrative process that links knowledge, structures, processes and outcomes to enhance quality throughout an organization. The intent is to improve the level of performance of key processes and outcomes within an organization. Quality improvement activities can include monthly review of ongoing Plan-Do-Check-Act improvement processes, participation in Innovations in Planned Care, and strategic planning with quality improvement goals.

Learning Objectives:

- 1) Participants will be able to explain the principles and method of quality improvement
- 2) Participants will practice some of the commonly used QI tools
- 3) Participants will be able to describe the steps to conduct a QI project

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| 9:00 a.m. – 9:30 a.m. | Welcome, Introductions and Agenda Review |
| 9:30 a.m. – 10:00 a.m. | QI Presentation Overview |
| 10:00 a.m. – 10:45 a.m. | Quality Improvement Principles, Methods and Tools |
| 10:45 a.m. – 11:00 a.m. | <i>Break</i> |
| 11:00 a.m. – 11:40 a.m. | Continue with QI Principles, Methods and Tools |
| 11:40 a.m. – 12:00 p.m. | Small groups—morning Ah-Has! |
| 12:00 p.m. – 1:00 p.m. | <i>Lunch (provided)</i> |
| 1:00 p.m. – 1:30 p.m. | Debrief |
| 1:30 p.m. – 2:30 p.m. | Rapid Cycle Improvement Methods and Use of Data |
| 2:30 p.m. – 2:45 p.m. | <i>Break</i> |
| 2:45 p.m. – 3:35 p.m. | Putting It All Together (<i>based on Michigan QI Guidebook</i>) |
| 3:35 p.m. – 4:00 p.m. | Q&A and Evaluation |
| 4:00 p.m. | <i>Adjourn</i> |

Trainers Biographies

Marlene “Marni” Mason, BSN, MBA, is a managing consultant with MCPP Healthcare Consulting, based in Seattle, Washington. She has extensive experience in the assessment and improvement of public health practice, the development of performance standards for public health, in health plan preparation for NCQA accreditation, and in operational and clinical improvement in general healthcare, public health, and behavioral health organizations. She also has expertise in assessment and compliance with performance standards such as the National Committee for Quality Assurance (NCQA), the National Public Health Performance Standards (NPHPSP), and the Baldrige Criteria for Performance. She served as consultant to the Public Health Accreditation Board (PHAB) in the development of the Standards for Public Health for voluntary accreditation.

Recently, Marni has been consulting with the Multistate Learning Collaboratives, facilitating quality improvement (QI) teams and teaching QI methods and tools to public health leaders in numerous states across the US. Marni contributed to the Public Health Quality Improvement Handbook, published in April 2009 by ASQ, Quality Press and to the QI Guidebook developed by the Michigan Accreditation Continuous Quality Improvement Collaborative (MACQIC) titled Embracing Quality in Local Public Health. She has also co-authored several articles regarding performance management in public health, including *“Taking Improvement Action Based on Performance Results: Washington State’s Experience”* for the Journal of Public Health Management and Practice.

Aleena M. Hernandez, MPH, is the Principal and Founder of Red Star Innovations, and serves as a technical consultant for the National Indian Health Board's Tribal Public Health Accreditation Project and Tribal Public Health Capacity Assessment. Ms. Hernandez has a Master’s degree in Public Health, Community Health Practice Concentration, from The University of Arizona, and a Bachelor’s degree in Education. She has 15 years of experience in organizational development and program planning with tribes, tribal organizations and programs serving Native Americans. Much of her work has focused on strengthening partnerships to advance shared goals in the areas of public health capacity, tribally-based participatory research practices and community health assessments. She serves as an Adjunct Lecturer at the University of Arizona, College of Public Health, Division of Health Promotion Sciences. Prior to consulting, Ms. Hernandez worked as the Education Division Director for the Pascua Yaqui Tribe and as the administrative lead for the American Indian Research Center for Health at the Inter Tribal Council of Arizona.