

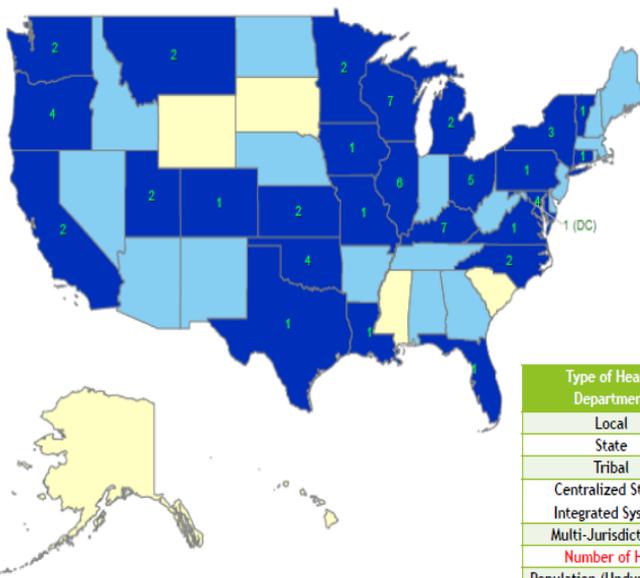
Public Health Department Accreditation Update



Advancing
public health
performance

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Public Health Accreditation Board of Directors
NIHB 2015 Tribal Public Health Summit
April 8, 2015
Rancho Mirage, CA

Accreditation Activity as of March 5, 2015



Type of Health Department	Accredited	In Process
Local	59	159
State	8	21
Tribal	.	2
Centralized States	.	67
Integrated System ¹	.	4
Multi-Jurisdictional	.	4
Number of HDs	67	253
Population (Unduplicated)	112,626,448	100,615,346

Applicant Names Are Kept Confidential

¹Single accreditation for multiple health

Why Were The Initial Health Departments Interested in Accreditation?

- Transparency and Accountability
- Most other governmental and health related services are accredited: hospitals, schools, child care centers, police departments, fire departments, etc.
- Provides a priority setting framework
- Commitment to improving their services
- Increased public engagement and support
- Increased staff morale
- Risk Management
- Potential for increased funding in the future; already using their accreditation certificate in grant proposals

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External Evaluation Overview

- Initial 3-year contract
- Focus on process and short-term outcomes
- Data collection from HDs
 - Survey 1: After HDs submit their Statement of Intent (n=131)
 - Survey 2: After HDs are accredited (n=34)
 - Survey 3: One year after HDs are accredited (n=20)
 - Interviews with 18 HD staff/stakeholders

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Perceived Benefits

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- Data reported by applicant HDs prior to participating in PHAB training
 - Accreditation will stimulate quality and performance improvement opportunities (100% Strongly Agree or Agree)
 - Accreditation will allow HD to better identify strengths and weaknesses (99% Strongly Agree or Agree)
 - Accreditation will improve management processes used by HD leadership team (98% Strongly Agree or Agree)

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Benefits and Outcomes One Year Post Accreditation

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Survey of health departments accredited one year, n=20

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Quality Improvement

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Quality Improvement Outcomes	% Strongly Agreed or Agreed	
	Shortly after Accredited (n=34)	1 Year After Accredited (n=20)
Documentation selection and submission process helped identify areas for performance and quality improvement initiatives.	100%	N/A
Because of accreditation, we have implemented or plan to implement new strategies to monitor and evaluate effectiveness and quality.	100%	N/A
As a result of accreditation, we have implemented or plan to implement new strategies for quality improvement.	91%	100%
As a result of accreditation, we have used or plan to use information from our QI processes to inform decisions.	100%	95%
As a result of the accreditation process, our health department has a strong culture of quality improvement.	N/A	90%

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PHAB Would Like to Hear from Tribes

- PHAB is interested in how we can better serve Tribal public health departments.
- PHAB wonders whether the accreditation standards and measures really do reflect what Tribal public health departments do and what they value in terms of quality public health.
- If there are changes that need to be made, PHAB would love to hear those suggestions.
- We are listening.....

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Tribal Public Health Accreditation: Answering the "So What" Question

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 Navajo Nation



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Facilitator Introductions & Nature of the Session



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What is Accreditation

- Process of examining operations, systems, staffing, functions, and outcomes of public health efforts and governance to a set of national standards and aligning the two





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Why would you want to do this?

- Increased legitimacy
- Systems for quality improvement
 - Continuous improvement
- Coalition building
- Community communication

The image is a composite graphic. On the left, the National Indian Health Board logo is displayed in white text on a black background, with a red feather icon and the tagline 'The Red Feather of Hope and Healing'. To the right, a teal banner contains the text '2015 Tribal Public Health Summit' and the subtitle 'Strengthening the Circle: Building the Skills of the Tribal Public Health Workforce'. Below the banner, a woven basket with a geometric pattern is visible on the right. The main content of the slide is a list of reasons for wanting to do this, presented in white text on a black background.

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Why ...?

- Potential to improve competitiveness
- Preparedness for grant writing
- Leadership engagement
- Transparency and accountability



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Still more “Why”?

- Systems integration
- Identification of gap in service and programming
- Ability to share experiences other Tribes
- Overcome the challenge



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Even if they don't get accredited

- Lessons learned along the journey
- Improve public health delivery



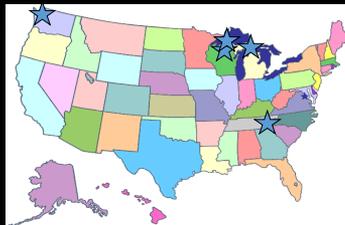
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NIHB Activities Update

Funded 5 Tribes



Activities Update

- Majority are working on three accreditation pre-requisites
 - One will submit accreditation application before end of project
- Site Visits (virtual and live)
- Tribal Accreditation Learning Community
- Created new site and assessment instrument



Upcoming Activities

- Accreditation and Quality Improvement track at Tribal Public Health Summit
 - 1 6 hour quality improvement institute
 - 1 seminar on LEAN
 - 1 roundtable on the benefits of accreditation
 - 3 workshops
 - CHA/THA, CHIP/THIP, and performance improvement

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Working with PHAB

- PHAB Board position
- Think tanks with PHAB
- Tribal standards

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Web Presence

- Updating the webpage
 - Ditching the SharePoint
- More resource driven
 - Links to other sites
 - Want examples and template!!!
 - Include our own resources

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Tribal Accreditation Learning Community (TALC)

Monthly call
Open to all interested parties

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Tribal ASI Refunded

- Maybe....

